Welcome to another busy fall semester! IT Services would like to let you know about many of the improvements we have made over the summer to the environment in our student computing labs.

 Printing Quota of 800 Pages Enforced

A print quota system has been initiated. All IPFW faculty, staff and students are automatically credited for $40.00 worth of lab printing (800 pages) at the beginning of each semester. This print quota does not include the initial page with your username and applies only to student access lab printers. Additional pages can be purchased in $5.00 increments through the Bursar’s office. For complete information on why quotas have been adopted, and for answers to any related questions you may have, please visit:

http://www.its.ipfw.edu/printquotas/

 LA G42 Schedulable Student Lab

The Kettler 204A computer lab has been moved to LA G42 (formerly Classroom-Medical) and is a part-time open, part-time scheduled computer lab. Kettler 217 is still available to fulfill open lab computing needs in Kettler Hall.

(Continued on page 4, see Changes)
Windows 7 is Here

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The number of virus and malware-infected computers drastically increases each Fall when classes are in full swing. IPFW has taken precautions to ensure the security of your computer and our network by implementing two requirements for wired or wireless network usage beginning October 6. These include 1) the latest operating system updates and critical patches as well as 2) an antivirus program that is up to date, and supports ‘real time’ scanning.

For assistance with installation of applications that work best with Windows 7, call the Help Desk at 481-6030. For more information on available applications for Windows 7, see: http://www.its.ipfw.edu/resources/software/win7-software.shtml

For answers to questions about new computers, rebuilt computers, or OS upgrades, see the ITS resources page at: http://www.its.ipfw.edu/resources/hardware/newpc.shtml

Network Access Control (NAC) Enforced

In this age of environmental friendliness, we use far too much paper. IT Services has decided to take the INFOshare to an online newsletter, much like “This week at IPFW”. Sign up now to get online updates on IT issues that affect our campus at: http://www.its.ipfw.edu/

MS Office 2010 Roll-out

Microsoft Office 2010 is now available on the IPFW network.

HELPFUL TIPS

Official System Requirements for Office 2007 & Office 2010 are the same.
It is not necessary to uninstall Office 2003 or 2007 before installing Office 2010.
If you have the Office 2003 or 2007 suite, installation of Office 2010 will remove the older version.

For Windows XP, Office 2010 is available in IPFW Icons > Office Suites > Installs.
For Windows 7, Office 2010 is available in IPFW Applications > Employee > Office Productivity.
Office 2010 will not be available in the IT Services Student Access Labs until Spring Semester 2011.

By Jacob Pitcher
ITS Networked Application Specialist

For more information on available applications for Windows 7, see: http://www.its.ipfw.edu/resources/software/win7-software.shtml

For answers to questions about new computers, rebuilt computers, or OS upgrades, see the ITS resources page at: http://www.its.ipfw.edu/resources/hardware/newpc.shtml

By Pam Zepp, ITS User Technology Support

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At this time, only computers that connect to the campus network in Student Housing must meet Network Access Control standards. As main campus wireless access points are upgraded over the next year, all wireless connections for faculty/staff and students must meet NAC standards. Computers that don’t will be denied access to the network.
Accomplishments to Date

The new IPFW website was launched in early June. This was after a significant effort from the dotCMS Project team that consisted of Web Developers, Trainers, Systems Administrators, Database Analysts, Content Specialists and a group of Early Adopters. The launch included a revamped home page and top-level pages as well as Admissions, Financial Aid, newsroom, and events calendar. The website features a new design and expanded functionality with multiple dynamic features such as news pulls, events calendar, and photo galleries. A beta version of the site was initially made available along with the legacy site. Users were informed of the beta site and encouraged to visit and provide feedback or report broken links. After an appropriate time period to allow for feedback and some necessary cleanup, the legacy site was shut off and replaced by the new site. It should be noted that while devoting significant time and effort to the new website, the web team was still able to support other important initiatives such as Tapestry, RiverFest, and the Three Rivers Festival Parade.

Near Term Milestones/Objectives

The team’s current emphasis is on the campus-wide rollout of the dotCMS tool with primary focus on all the colleges, administrative areas, some Centers of Excellence, and other various sites. We are working on a plan that will have all colleges and many of the administrative sites live by the end of October, with the remaining sites live by the end of the semester. Seven sites are now in a beta launch version including major sites COAS (College of Arts & Sciences), DCS (Division of Continuing Studies) and DSB (Doermer School of Business). These sites will be moved from beta to Production when the Web Team has implemented the new release of the software and the Clean URL plug-in which is currently forecast for September 10, 2010.

The dotCMS Team is continuing to train new users, assist them with content migration and move sites to beta where appropriate. Most sites will employ this beta rollout model since it has been so successful. New sites can be activated without removing the old site, allowing for feedback and providing a safety net when there are broken links or other similar issues with the new site. It is likely that there will be a significant number of sites in beta when the Clean URL becomes available and we begin to move the beta sites to production (PROD).

Future Vision

The dotCMS Team is looking to the future with a continuous improvement mindset. A significant focus will be on developing plans to use the web tool effectively. There will be future training, workshops, and classes on effective use of the web. Also, the new release of dotCMS was just announced as available. This release features an all-new user interface, simplified form development and management, and many other features, making this a significant move forward. The plan is to implement the new release by the end of the year. The team is also developing plans to use the web tool strategically with tools such as web analytics that provide statistical feedback on website usage and number of visitors.

To subscribe to TRAINING-L, address an e-mail message to: listserv@listserv.ipfw.edu. In the body of the message type: subscribe training-L yourfirstname yourlastname
ITS People on the Move

**Jacob Pitcher** - Networked Applications Specialist. An IPFW graduate, Jacob currently holds both an A.S. in Electrical Engineering Technology (Computer Option) and a B.S. in Computer Engineering Technology which he received with Highest Honors. Jacob is currently considering pursuing a Master's degree.

**Abbie Mourey** - Secretary IV/Office Support Staff. She graduated from IPFW in May 2009 with a B.S. in Secondary Education. While attending IPFW, Abbie took part in the Honors Program and was awarded the Honors Pin.

**John Nicklin** - Academic Support Coordinator: Multimedia Specialist - Studio M. An IPFW graduate, John currently holds both an A.S. in Commercial Art and a B.A. in graphic design and computer art. John also teaches a Computer Art & Design course through the Visual Communication and Design Program here at IPFW.

**Vladimir Rynkov** - Programmer Analyst, in the Application Development team. Vladimir holds a B.S. in Computer Engineering from Tashkent State Technical University (Tashkent, Rep. of Uzbekistan) and an M.S. in Computer Science and Applications from Virginia Tech.

**Andrew White** - Assistant Telecommunications Infrastructure Engineer. He holds a B.S. from IPFW in Computer Engineering Technology and a minor in Computer Science.

**Help Desk Technicians**

**Jessica Bunch** - Sophomore, Communication-Media

**Trevor Hanson** - Sophomore, Computer Engineering

**Sam Venkatraman** - Sophomore, Information Systems

**Infrastructure Engineering Technician**

**Allison Hamm** - Freshman, Biology - Pre-med

**User Technology Support Technicians**

**Patricia Andrada** - B.A. in Psychology (Federal University of Brazil); enrolled in the Master of Science Program at IPFW (Human Resources Option), with a Chancellor's Merit Award

**Shilpa Badlani** - Sophomore, Computer Engineering, with a Chancellor's Merit Award

**Maria Grace McClamrock** - Freshman, Geology Major

Congratulations to all!

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Register for classes, sign up for the training-L listserv or check for additions and updates at: [http://www.its.ipfw.edu/training/](http://www.its.ipfw.edu/training/)

All workshops are held in the state-of-the-art ITS training facility, KT 205B.

Due to the campus-wide web initiative, classes in the Microsoft Office suite are limited at this time.

Sign-up for the Training-L Listserv and you will be notified when additional classes are posted.

(Changes, Continued from page 1)

and all other computer labs are open as usual. A full lab schedule is available at: [http://www.its.ipfw.edu/resources/facilities/labs/#hours](http://www.its.ipfw.edu/resources/facilities/labs/#hours)

**Windows 7**

All IT Services student access lab workstations have been upgraded to Windows 7. This move is designed to improve stability, reduce workstation lag, and increase security for all users of the IPFW computer labs. The labs are currently using Microsoft Office 2007; however, during winter break, most computer labs will be upgraded to Microsoft Office 2010.

We wish you all the best in the semester ahead. If you have any additional questions on these changes, we hope you will feel free to contact the IT Services Help Desk at 260-481-6030 or helpdesk@ipfw.edu.