David Kistler has accepted the newly created position of Manager of IT Infrastructure Services, and began work at IPFW on November 5. Infrastructure Services encompasses a staff of 15 people from the areas of Server and Network Administrators, Data Center Operations, and Telephone Operations/Information Desk. The objective of combining these areas is to promote a machine-based service bureau of supervisors, administrators, and operators.

Dave graduated from IPFW with a Purdue degree in Computer Technology in 1984. He has worked for thirty-seven years in information technology, including twenty years at North American Van Lines/SIRVA, and four years at Waterfield Mortgage/American Home Mortgage, with extended roles in the management of servers, networks, and databases. Dave and his wife Alla have been married for thirty-three years. They have one grown daughter Mandy and a granddaughter Maddie. Dave’s leisure activities include golf, running, and he is an avid Colts fan. He is also active in his local church and has served for 28 years on the board of Baptist Children’s Home. Welcome, Dave!

Goodbye WebCT
Hello Blackboard Vista!

By Mandi Witkowski,
User Technology Support

As planned, WebCT will be retired at the end of the Fall 2007 semester. This means on January 2, IPFW will no longer have access to the WebCT system. If you have content in WebCT that you would like migrated to Blackboard Vista, you must request it—no content will be migrated automatically.

Starting Spring 2008, all instructors teaching internet classes and those using an online component for face-to-face classes will be using Blackboard Vista. This is merely an upgrade of the Vista product line from version 3 to version 4, so the switch should be fairly seamless for everyone.

Schedule your Content Migration
WebCT will be shut down on January 2, 2008, so all requests must be received by December 19. The sooner we receive your request, the better! Get in the migration queue now by filling out the migration request form at:
http://elearning.ipfw.edu/migration.shtml.

(Continued on page 4, See Blackboard)
More Classrooms to Receive New Technology

By Joseph McCormick, Manager of User Technology Support

In our December ‘06 INFOShare, we announced that twenty-one classrooms were to receive new classroom technologies on campus. These technologies included new lecterns, projectors, touch panel controls, and IT/audio-visual equipment. We would like to bring you up to date on the new plans for a second round of technology-enhanced rooms and several additional rooms that have been completed as part of the ongoing campus construction projects.

Music Building
Three new rooms are now equipped with Crestron touch panel control systems and new lecterns in The Rhinehart Music Center. The room designations are RC 154, 162, and 164.

Classroom Medical
As part of an ongoing project on campus to refit rooms in CM, six rooms are slated for new classroom technologies. Rooms 35A and 35C will be completed during Spring Semester. The remaining four do not yet have new room designations and are under construction. We anticipate bringing these four online by the start of Spring Semester and will provide more information in a future INFOShare article.

Classroom Technologies Phase II – Generally Schedulable Classrooms
Just prior to the start of the Spring Semester ‘07, IT Services brought twenty-one classrooms online. This included nineteen rooms in Kettler and two in ET. We have met with the ACITAS sub-committee and have been given input on rooms IT Services should include in our second round of installations. We have funding to proceed with sixteen room installations during the next calendar year. These rooms are located in SB, CM, NF and VA. Our projected timeline for installing technology in these rooms is May ‘08. We are excited to see the incorporation of these new technologies in classrooms and welcome thoughts from our faculty and staff. Contact Joseph McCormick at mccormij@ipfw.edu.

COOL SOLUTION FOR RECURRING APPOINTMENTS
Do you schedule recurring appointments months into the future in your GroupWise calendar? Have you ever had to notify the recipients that you re-sent all those appointments in order to add someone to the meeting? Well, now there’s a solution! Whether you need to add someone to an isolated event or several recurring appointments, you can use the "delegate" feature in GroupWise to add attendees to the original appointment without retracting and resending the original. Details are available online at: http://www.its.ipfw.edu/training/howto/groupwise/calendar.shtml.

New Employee Hiring Reminder

By Mandi Witkovsky, User Technology Support

All employees need a computer account to access campus resources as well as online pay information. As soon as you know you have a new employee, please fill out the employee account request form at: www.its.ipfw.edu/forms/.

This form will accomplish two very important things. It will enter the person into IPFW's Human Resources database and it will trigger the computer account creation process with IT Services.

The hiring department should fill out this form as soon as possible since Human Resources uses this information as an advance notification that a new employee will be starting soon. They also use it to begin computing benefits. IT Services uses the information to create a computer and e-mail account, assign network resources and enable the new employee to get their Mastodon card.

The sooner departments provide this information, the better prepared we are to get our new employees off to a GREAT START!
Welcome to the IT Services Software Updates Column! This month’s column covers major changes made to network software from October, 2007 to November, 2007, on faculty and staff computers (IPFW Icons) and in Student Access Labs.

*Adobe Presenter 6* [A PowerPoint plug-in that allows the creation of flash-based multimedia slide-shows]
- Available for faculty/staff to install from: IPFW Icons > Internet > Installs
- Available for students to install from: Student Access Labs > Internet > Installs

Once the application has been installed, it will be available as a tab in PowerPoint 2007 or as a menu item in PowerPoint 2003.

Adobe Acrobat Reader 8.1.1 [A utility used to view and print Adobe PDF documents]
- Available for faculty/staff to install from: IPFW Icons > Internet
- Available for students through: Student Access Labs > Internet

Adobe Acrobat Professional 8.1.1 [A utility used to create, edit, view, and print Adobe PDF documents]
- Available for faculty/staff to install from: IPFW Icons > Internet > Installs
- Available for students to install from: Student Access Labs > Internet > Installs

Subsequent launches from: Student Access Labs > Internet

Endnote X1 [A software tool for publishing and managing bibliographies]
- Available for faculty/staff to install from: IPFW Icons > Research
- Available for students through: Student Access Labs > Research > Installs

Subsequent launches from: Student Access Labs > Research

Office 2003 SP3 [Updated to include the latest service pack]
- Available for faculty/staff to install from: IPFW Icons > Office Suites > Installs
- Available for students to install from: Student Access Labs > Office Suites > Installs

Paint Shop Pro Photo XI [A graphics manipulation program]
- Available for faculty/staff to install from: IPFW Icons > Graphics
- Available for students to install from: Student Access Labs > Graphics > Installs

Subsequent launches from: Student Access Labs > Graphics

SigmaPlot 10 [A graphing program designed to aid in documenting and publishing research, specializing in the graphical presentation of results]
- Available for faculty/staff to install from: IPFW Icons > Math-Stats
- Available for students to install from: Student Access Labs > Math-Stats > Installs

Subsequent launches from: Student Access Labs > Math-Stats

The Geometer’s Sketchpad 4.07 [educational math software]
- Available for faculty/staff to install from: IPFW Icons > Math-Stats
- Available for students to install from: Student Access Labs > Math-Stats

Unsealer [A utility used to open copyright protected or “sealed” media]
- Available for students to install from: Student Access Labs > Internet > Installs

Subsequent launches from: Student Access Labs > Internet

NOTE: In the Student Access Labs, some applications have both an “install” icon and a “run” icon. This change affects any application marked with a blue asterisk (*).

Correction: The staff of INFOShare regrets the spacing problems on page 2 of last month’s issue. The problem occurred at an off-campus printing company and was not noticed until after distribution. Printing Services and IT Services have taken steps to ensure this does not happen in the future.
Adobe Connect  
Thursday, 12/06/07, (9:00 a.m.—10:15 a.m.)

DreamWeaver Basics  
Wednesday, 12/19/07, (9:30 a.m.—11:30 a.m.)

MS Excel 2003 - Basics  
Tuesday, 12/11/07, (1:30 p.m. – 3:30 p.m.)

MS Word 2003 – Mail Merge  
Wednesday, 11/28/07, (1:30 p.m. – 3:30 p.m.)

So many sessions, so little space. Please check our web site for all of the current training workshops at:  
http://www.its.ipfw.edu/training/.

Blackboard Vista 4 Workshops
Whether you’ve used WebCT in the past or are new to online content management, getting to know Blackboard Vista 4 is as easy as attending a variety of short workshops. A total of seventy-eight sessions have been scheduled, covering six different topics from getting started and communicating with your students to more advanced topics such as using the grade book and course management tools. Twelve sessions remain in November and December, so get registered now at  
http://www.its.ipfw.edu/training/.

Blackboard Drop-in Sessions
If formal training isn’t your thing, consider dropping in during one of the eight remaining open-lab sessions in the ITS computer training lab (KT 205-B), facilitated by the ITS Blackboard Vista support team. Any instructor, TA or course designer can stop-in to ask questions, get hands-on assistance, or even work on building courses. No registration is required. Dates and times are online at:  

Glenn Morgan, Manager of Systems Administration in IT Services since January 2006, has moved to the position of Manager of the ITS Customer Service Center, effective September 1. The Customer Service Center encompasses a staff of twenty-five people from the areas of Systems Access Support, Help Desk, End-User Support, Student Labs and Classroom IT/Audio-Visual Support. The purpose of unifying these areas is to promote a people-based service bureau of coordinators, supervisors, technicians and consultants. Congratulations, Glenn.

Christopher Russell joined IT Services as the Senior System Administrator in October 2007. Chris has worked in the IT industry for over 10 years and holds a BS in Electrical Engineering Technology from Purdue University. Chris and his wife, Christine, met at Purdue where they both hold degrees. They are both big Boilermaker fans and enjoy supporting their university. Christine is currently an Elementary school teacher at FWCS. They have a son, Will. Welcome, Chris!

CJ Micklitsch joined the Help Desk team in September 2007. He has a background in various IT areas including hardware, networking, and troubleshooting. CJ is a former IPFW student and enjoys the opportunity to help others on campus. CJ and his wife, Marie, have a little boy named Xander.