Joseph McCormick began his employment with IPFW in January of 2006. He moved from Colorado to Indiana along with his family. He comes to IPFW after spending 10 years working with Colorado Christian University within the IT function. Joseph began working at the University as a technician. He had a variety of titles during his time there. The position he left was the Director of Networks & Telecommunications; although he has also managed the technical support function of the University.

Joseph and his wife have a daughter and a son. Joseph has received the Master of Arts in Curriculum & Instruction and Bachelor of Science in Computer Information Systems degrees from Colorado Christian University. He is proud to be on the IPFW team and excited to be working with a fine Client Support group.

Glenn Morgan, has accepted the newly created ITS position, Manager of Systems Administration, and began working at IPFW on January 9, 2006. The systems Administration group encompasses personnel and IT functions previously included in Network Support.

Glenn graduated with a major in Applied Statistics from George Washington University. He also worked towards an Operations Research MSE from GWU. He was a graduate assistant instructor at GWU and also Georgetown University where he was the Lead Computer Analyst for their Department of Biostatistics and Epidemiology. During the 1980’s Glenn was the Manager of Academic and Technical Computing at the University of the District of Columbia.

Glenn moved to Fort Wayne in 1991 along with his wife, Myrna, and his son, Jess. He worked with Lincoln National and Swiss Reinsurance until 2002. His recent technical work has been focused on a variety of wireless technologies.

WebCT Vista Semester Transitions

By Scott Vitz

During the first couple weeks of a new semester, you may notice that your sections from the previous semester still appear in your course list with your current semester sections. This old content can clutter your screen to the point of confusion and maybe even anger. While potentially annoying, it is necessary. This content persists into the new semester because of the WebCT Vista semester transition archival process. This process includes multiple steps, culminating in the transfer of this content from West Lafayette (where the WebCT server resides) to IPFW and the copying of it to DVDs. To avoid losing any important information, the previous semester’s content is deleted only after this process is complete, which may take up to several weeks.

NEW - Multiple Calendars -
Now you can set up more than one calendar, allowing you to easily manage multiple projects. Calendars can also be overlaid, providing a consolidated view.

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INFOShare

Mike Mourey Manages IT Infrastructure

Mike Mourey has worked for IT Services since 1985 in a variety of duties ranging from systems programmer to interim director. Recently, he accepted the position of Manager of Infrastructure following a restructuring of functions within Network Support. Mike will oversee projects involving telecommunications design, research computing, database administration and longer term projects affecting areas such as wide area networking, backbone network design, emerging IT architecture and strategic IT planning. Congrats Mike.

Desktop Support Moves to Operations Group

Effective March 2005 IT Services desktop support technicians moved to the ITS Operations group managed by Cyndy Elick. The technicians are: Jeff Eley, Rhonna Kananen, Jim Litmer, Tammy Mattern, Mike Hudecek, and two student technicians: Alan Mayor and Jeff Lapsley. These technicians work closely with the ITS Help Desk which already reported to Cyndy. If you've ever had a technician come to your office to resolve a computer problem, you have probably met one of these techs.

Amy Carter Coordinates Installations

If you've recently purchased a new computer or printer, moved offices, upgraded your operating system or done about anything relating to a computer installation, you have probably already met Amy Carter, IT Services’ Installation Coordinator. Amy coordinates the install process to make sure it goes smoothly. Amy has worked for IT Services over 16 years as a Help Desk Technician (5 years) and Computer Room Operator (11 years). She assumed her new duties as Coordinator of Installs in July 2005. Amy is a people person and enjoys working with her clients and meeting new people. Off-the-clock activities include spending family time with her son, Ian, husband Jean-Paul, and two Yorkies, Gidgit and Nikita. She also finds time for regular visits to her in-laws in Chicago, a yearly cruise with her husband to the Caribbean and quiet time fishing with her Dad at Turkey Lake. Amy can be reached at 481-5458 or e-mail cartera@ipfw.edu.

Mary Nixon Supervises the Help Desk

Mary worked in the computer industry for 20 years including such companies as The Future Now and Executrain. She joined IPFW in September 2004 as Help Desk supervisor and holds both Microsoft and Novell certifications. With the Help Desk’s extended hours now including evenings and weekends, Mary expertly juggles the schedules of 5 full-time staff as well as 6 student workers to provide week-day, evening, and week-end assistance to students, faculty and staff.

Each issue of INFOShare is stored in PDF format on the IT Services’ Web site at:
http://www.its.ipfw.edu/infoshare/

Would you prefer to receive your copy of INFOShare as an e-mail attachment or via campus mail in the print version?
Let us know your thoughts. E-mail Pam Zepp at zeppp@ipfw.edu.

The Registrar’s office is again hosting Wednesdays at One training sessions. Meetings will be held in Kettler Hall G13 from 1:00-2:00 p.m. Sessions will consist of approximately 30 minutes of update training and 30 minutes of Q&A. There is no registration for these sessions so be there early to get a good seat. If you have an interest in a topic not listed below, call Kari Smith at 1-6129 to suggest future topics for discussion.

**Wednesday’s at One - Back by Popular Demand**

<table>
<thead>
<tr>
<th>Date</th>
<th>Topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>February 15, 2006</td>
<td>Admissions: Everything you ever did or did not want to know.</td>
</tr>
<tr>
<td>March 1, 2006</td>
<td>Registration Priority/Class Standing Update.</td>
</tr>
<tr>
<td>March 15, 2006</td>
<td>What Students/Faculty/Staff see in my.ipfw &amp; OASIS.</td>
</tr>
<tr>
<td>March 29, 2006</td>
<td>Banner 7: How’s it going so far?</td>
</tr>
<tr>
<td>April 12, 2006</td>
<td>Family Educational Rights and Privacy Act (FERPA) fundamentals.</td>
</tr>
<tr>
<td>May 3, 2006</td>
<td>Spring Probation/Dismissal, Honors Queries.</td>
</tr>
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Banner 7
Coming in March

Those of you who use the Student Information System, have used Banner to access this information. In recent months, IT Services has been working in conjunction with the Banner Steering Committee on a major upgrade project to take us to Banner version 7. The good news is that this new version will run entirely through a Web browser, and no longer requires a client application to be installed on your local PC. Banner 7 also offers an improved user interface which provides a new and consistent “look and feel.”

Over the course of the last 8 months, IT Services has been putting new systems in place to support this major shift to Banner 7. During the week of Spring Break, the current version of Banner will be replaced by version 7. INFOShare will bring you more news about Banner 7, including some of the cool new features.

Network Server Migration Requires Personal Visit to Your Workstation
IPFW-DOM has been the mainstay network server connecting almost every campus PC for many years. It will soon be replaced by a new network management server, ADIPFW, which promises to be more robust and stable. A gradual migration from IPFW-DOM to ADIPFW will be under way over the Spring semester and will require changes to almost every campus PC. IT Services will schedule time to work with each department to make these changes as seamless as possible.

Get in the Queue
Do you have a favorite tech or other IT expert you like to call for computing advice? Although this may seem like the most direct route, it is not the most efficient way for you to receive help or for IT Services to meet the needs of a campus this size. Initiating contact with IT Services through the Help Desk is your guarantee that you will be assisted in a timely manner by the most knowledgeable person(s) available. Call 481-6030 or e-mail: helpdesk@ipfw.edu.

Networked Software Updates
By Eric Vitz

- Adobe Acrobat Professional 7.0.2
- Dreamweaver 8 (Version MX will be removed Feb. 20)
- JBuilder 2005
- Netscape 8
- Nvu 1.0 (Similar to Netscape Composer dropped by version 8)
- OpenMind 2 (Ideal for brainstorming, organizational charts, structuring Web sites, etc.)
- Paint Shop Pro 9.0.1
- ScreenCorder (Similar to Media Player Encoder)
- SPSS 13.0.1

Personal Software Purchases

IU licensed software offered in Follett’s Bookstore is available for personal use by employees and students as a result of IUB agreements with software vendors, like Microsoft. For the latest pricing information and license restrictions, please visit:
http://www.its.ipfw.edu/resources/software/buysoftware.html

- Corel WordPerfect 12 Professional
- EndNote
- IUWARE (WIN and Mac)
- Macromedia Product Bundle (via IUB Web order, see link above for details)
- Mathematica
- Microsoft Office 2003 Professional (Publisher included)
- Microsoft FrontPage 2003
- Microsoft Publisher 2002
- Microsoft Macintosh Office 2004
- Microsoft Windows XP Professional
- MiniTab
- SPSS
- Visual Studio .NET Professional
### Feb Short Courses

#### Free to Faculty and Staff

- **Macromedia Dreamweaver 8 Basics**
  - Friday, 02/17/06, 1:30 - 3:30 p.m.
- **Macromedia Dreamweaver Layers & CSS**
  - Friday, 02/24/06, 1:30 - 3:30 p.m.
- **MS Access Basics**
  - Thursday, 02/09/06, 2:00 - 3:30 p.m.
  - Friday, 02/24/06, 9:00 - 10:30 a.m.
- **MS PowerPoint**
  - Tuesday, 02/21/06, 9:00 - 11:00 a.m.
- **MS Word Essentials**
  - Wednesday, 02/22/06, 9:00 a.m. - noon
- **MS Word Collaborative Tools**
  - Thursday, 02/23/06, 9:30 - 11:30 a.m.
- **MS Word Mail Merge**
  - Tuesday, 02/21/06, 1:30 - 3:00 p.m.
- **Novell GroupWise for new users**
  - Monday, 02/20/06, 2:00 - 3:30 p.m.
- **WebCT Basics**
  - Thursday, 02/02/06, 2:00 - 3:30 p.m.
  - Tuesday, 02/07/06, 9:00 - 10:30 a.m.
  - Tuesday, 02/07/06, 6:00 - 7:30 p.m.
- **WebCT Communication Tools**
  - Wednesday, 02/08/06, 3:00 - 4:30 p.m.
  - Thursday, 02/09/06, 6:00 - 7:30 p.m.
  - Friday, 02/17/06, 10:00 - 11:30 a.m.
- **WebCT Assessments**
  - Tuesday, 02/14/06, 1:30 - 3:00 p.m.
  - Tuesday, 02/14/06, 6:00 - 7:30 p.m.
  - Wednesday, 02/15/06, 9:30 - 11:00 a.m.
- **WebCT Course Management Tools**
  - Wednesday, 02/08/06, 10:00 - 11:30 a.m.
  - Wednesday, 02/15/06, 3:00 - 4:30 p.m.
  - Thursday, 02/16/06, 6:00 - 7:30 p.m.

Short Courses are taught in Kettler Hall 205-B

Register at: [http://www.its.ipfw.edu/training/](http://www.its.ipfw.edu/training/)

### Extreme Makeover: Banner Edition

#### Provided by the Registrar’s Office for Banner Users Only

**Please RSVP your preferred training date to Kari Smith in the Registrar’s Office (smithk@ipfw.edu)**

- **Banner 101: Introduction to Banner 7, Location: KT G46**
  - Tuesday, 01/31/06, 3:00 - 4:30 p.m.
  - Wednesday, 02/01/06, 9:00 a.m. - 10:30 a.m.
  - Thursday, 02/02/06, 10:00 - 11:30 a.m.
  - Friday, 02/03/06, 1:00 - 2:30 p.m.

  It is very important that all current Banner users attend Banner 101. Banner 101 Classes are taught in Kettler Hall G46.

- **Banner 102: Banner 7 Practicum, Location: KT G13**
  - Friday, 02/03/06, 1:00 - 2:30 p.m.
  - Monday, 02/13/06, 10:00 - 11:30 a.m.
  - Tuesday, 02/14/06, 10:00 - 11:30 a.m.
  - Wednesday, 02/15/06, 9:00 a.m. - 10:30 a.m.
  - Thursday, 02/16/06, 1:00 - 2:30 p.m.
  - Friday, 02/17/06, 1:00 - 2:30 p.m.
  - Monday, 02/20/06, 2:00 - 3:30 p.m.
  - Tuesday, 02/21/06, 10:00 - 11:30 a.m.
  - Wednesday, 02/22/06, 10:00 - 11:30 a.m.
  - Thursday, 02/23/06, 10:00 - 11:30 a.m.
  - Friday, 02/24/06, 1:00 - 2:30 p.m.
  - Monday, 02/27/06, 10:00 - 11:30 a.m.

  Banner 102 is appropriate for those users who feel they need follow-up, hands-on training after attending Banner 101. Banner 102 Classes are taught in Kettler Hall G13.

  More information and updates are available here:

  [http://www.banner.ipfw.edu/Train_Banner7.htm](http://www.banner.ipfw.edu/Train_Banner7.htm)

  Registrar staff are also available to demonstrate for your department or committee meeting, or meet with you individually. E-mail Kari Smith smithk@ipfw.edu for more information.