The College continues to expand to meet the needs of our enrollment. The Nursing Programs have moved to new state of the science space in the Liberal Arts Building. The move helps us meet the needs of increased technology in the learning experiences of the students with even more integration of simulations into the undergraduate and graduate curriculums. The IPFW Lafayette Street Dental Clinic renovations are completed and the new four chair clinic is providing an important learning experience for our students in all three dental programs and a needed service to the community. We are grateful for the support of the Isaac Knap Dental Society.

We welcome a number of new faculty and staff to the College including the Radiography Program (formerly the Fort Wayne School of Radiography) to the College. The Department Chair, Ann Obergfell, the faculty, and secretary are now located in Neff. The Behavior Health and Family Studies Institute has moved to expanded space in Neff basement as well.

A faculty task force worked this past summer on revisions to the College’s Strategic Plan which guides us in our forward movement. We are meeting our goals and showing progress in increasing the diversity of our student population and increasing the use of technology in our educational programs.

Faculty continue to demonstrate outstanding teaching, service and scholarship. Mary Cooper was awarded the IPFW Friend’s Outstanding Teaching Award and Beth Kaskel was given the first College Innovation in Teaching Award. Our clinics provided service to almost 4,000 patients last year and our grant funding remains stable. We are a proud faculty and staff that is very committed to student achievement and enhancing the community in which we live.

By Linda M. Finke, RN, PhD

IPFW/Parkview Wellness Clinic
IPFW/Parkview Health & Wellness Clinic, located in Walb Student Union room 234, re-opened as a nurse-managed clinic on September 21, 2010. Services are available for IPFW students and faculty as well as for students.

The Health & Wellness Clinic is managed by nurse practitioners, Heather Krull and Janette Neuman. Heather obtained a master’s degree from Ball State University, a baccalaureate degree from Hannibal LaGrange College, and an associate degree from the University of Saint Francis. She is currently in pursuit of a nursing practice doctorate from Ball State University. Janette obtained a master’s degree from Concordia University Wisconsin (CUW), a baccalaureate degree from Ball State University, and a diploma from Parkview-Methodist School of Nursing. She is currently in pursuit of a nursing practice doctorate at CUW. Heather and Janette are also IPFW Clinical Assistant Professors in the Department of Nursing and are nationally certified by the American Nurses Credentialing Center as Family Nurse Practitioners.

The Health & Wellness Clinic offers TB testing, immunizations, laboratory testing, sick patient visits, and physical examinations including school physicals, sports physicals, and female annual examinations with pap smear testing. STD and pregnancy testing are available as requested. Appointments are recommended, however, some walk-in slots are available. Hours of operation are Monday through Thursday, 8:30am-4:30pm and 8:30am-1pm on Friday (closed daily from 12pm-1pm). To schedule an appointment, please call (260)481-5748.
IPFW Lafayette Street Dental Clinic Expansion

The Department of Dental Education is pleased to announce the expansion of our IPFW Lafayette Street Dental Clinic (LSDC), an off-site dental hygiene clinic located in the Lafayette Medical Center on the corner of Lafayette and Pontiac Streets. This area has been designated by the Indiana State Department of Health as an Indiana Dental Health Professional Shortage (HPSA) area. [http://www.indianapca.org/aboutchs/documents/dhpas_0109.pdf](http://www.indianapca.org/aboutchs/documents/dhpas_0109.pdf)

The two chair dental hygiene clinic was originally housed from 2006-2010 in the IPFW CHHS NEI-AHEC suite. It was recently moved upstairs to suite 220 extending the clinic to four dental chairs. The LSDC clinic offers the same preventive care as our Neff Hall dental hygiene clinic, such as adult and child cleanings, radiographs, and sealants. However with the expansion, we have added additional dental services by providing our second year dental laboratory technology students extramural experiences cleaning and repairing dental prostheses during the spring semesters. The dental assisting students are also scheduled as part of their spring extramural experiences providing both clinical and business services at the new clinic.

The dental clinic fees are kept low to assist patients who are underinsured, uninsured, or are not eligible for the Matthew 25 Free Dental Clinic. Our fees are very reasonable: $27 for a child cleaning and $37 for an adult cleaning. The cleaning also includes a free dental examination. We also accept Medicaid.

One question we are repeatedly asked is if we serve residents only in the Fort Wayne area. We serve patients from all areas of Northeastern Indiana, as our dental clinic does not restrict patients based on geographic location. The dental clinic will start seeing patients the second Thursday afternoon in September. We invite you to tour our beautiful facilities.

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Emily walked into the hotel and thought everyone and everything looked so smart but immediately her attention was drawn by something unusual. She had just left college and was so proud to have been picked for this job; it was a dream. Since she started working two months ago everything had gone well but today it seemed like the first test was about to come. Unfolding in front of her eyes was the kind of crisis she had already had to handle in her practical’s, the guest was angry, the whole comfortable atmosphere of the lobby was disturbed and she was in charge.

In these situations one realizes that hospitality management is more than understanding balance sheets, revenue management and food costs, it is a deeply human and emotional job that requires sensitivity and empathy associated with business acumen.

Attending to delicate situations while keeping in mind the bigger picture is a key to success in this industry. Emily moved towards the guest with a confident yet humble approach, she felt people were looking at her and she knew that she had to deal with this situation immediately. “Thinking on your feet” she remembered her professor saying, and that was what she was about to do.

Hotels are complex businesses part of a fast growing industry that requires people who have a range of skills and competencies in business, marketing, human resources, information technology, law and specialized operational areas. Emily made some choices on her way towards graduation, she enjoyed the marketing and guest relation area but she had also been interested in the growing area of event and sport hospitality management. Some friends of hers had chosen to work for large food service corporation; they were now in Italy on a training program, right now she wished she was with them but she walked on.

The guest immediately recognized her as a member of the hotel’s management. Turning his head towards Emily she noticed both anxiety and anger in his eyes, she remembered this expression from her psych classes. Her first words were: “I am here to help you” and she meant it. She knew that, at this point in time, whatever the problem it was the guest that needed her help. Simple but fundamental in her job, this approach immediately recognizes and respects the stress and legitimate emotional turmoil of the guest which helps to focus on solutions. After a few minutes of listening, Emily got to the core of the problem, the client requested separate billing of his room and restaurant charges; that would be easy to fix. She offered to solve the problem and get a special shuttle for the airport ready so that he would not be delayed.

His smile and the front desk employees respect for her calm management gave her a warm feeling, the lobby returned to its calm welcoming atmosphere. Emily reflected later that evening while eating in the hotel’s coffee shop that she loved her job.

This imaginary story born from real life situations I have lived illustrates some of the skills, thrills and challenges the hospitality industry offers. The story also serves to demonstrate our programs’ focus professionally driven business studies. I am also passionate about this industry and welcome questions from those who think that this might be a field of business they want to explore and prepare for at IPFW.
Nursing Moves To The Liberal Arts Building

The Nursing department showed off their new space at an open house on Thursday, September 16th.

The Nursing department is housed in almost 4,000 square feet of the third floor of the Liberal Arts (formerly Classroom Medical) building. The move provided the needed space for high tech classrooms and simulation rooms that provide learning experiences for students before they move to the clinical setting.

There is also more office space and meeting rooms, as well as an advisor suite.

The space also has a clinic with four private examination rooms and a lab for nurse practitioner graduate students. These rooms are designed to be used with actual patients.

There are four state-of-the-art simulation rooms managed by two control rooms. This allows students to work with simulators and for the sessions to be videotaped, played back, or transmitted for educational purposes. These rooms are home to four high-tech mannequins. There are two adult simulators that talk and have heartbeats. They also have birthing and pediatric simulators.

The Department Chair, Carol Sternberger, said that the goal of using high-tech simulations is to improve patient care and safety.

The College Receives A $299, 447 Grant

The College was recently notified that we have received $299, 447 from the U. S. Department of Health and Human Services Health Resources and Services Administration for equipment for the Nursing Programs. Carol Sternberger is Principle Investigator. Our hard work paid off and supports our State of the Science Nursing Simulation and Technology.

Lafayette Street Family Health Clinic

The Lafayette Street Family Health Clinic continues to grow its number of patients served. The Clinic served 2,072 patients in 2010. This number is up from 1,200 patients seen in 2009.

The Clinic has become a very vital part of the city’s underserved population’s healthcare delivery system.

The Clinic also continues to serve as a critical hands on learning opportunity for our nursing students.

The 2010 IFHC audit from the state was very successful. The comments from the auditors were that the Lafayette Street Family Health Clinic had one of the best audits of any of their clinics.

Patients are seen by appointment on Monday thru Thursday from 9 AM to 5 PM. Walk-ins are welcome. Recently added to the clinic’s services is the dispensing of free condoms.

Radiography Program Officially Transitions to IPFW

Radiography has officially made the transition to IPFW and is now the IPFW Radiography Program! Although the Program has long been affiliated with IPFW and the College of Health and Human Services, the faculty and students are excited to become a formal department of the College. The future is bright with the move of Radiography offices and classes to the IPFW campus, Program faculty becoming employees of Purdue, and the Program expanding to a Bachelor completion option.

The transition brings the opportunity for three new members to join our faculty and staff. Jessica Burt, Radiography Secretary, will be working part time to provide administrative support for the Program. She is new to the Fort Wayne area, having recently moved here from Idaho and is a welcomed addition bringing great organizational skills, professional abilities, and a bright smile to the Radiography Program. Amanda Brown, R.T.(R) (CT), is a new clinical faculty member who comes to IPFW with an extensive background in Computed Tomography and in Digital and Computerized Image Archiving Systems. The Program is very fortunate to be able to add her expertise and to include her insight in the development of the baccalaureate curriculum. The final new member of the Radiography Program is our new Program Chair, Ann Obergfell, R.T.(R), J.D. Dr. Obergfell is extremely accomplished in the field of Radiography and in Radiography and Health Care Education. She is returning to the Fort Wayne area and her leadership is a welcomed addition as the program broadens and moves into the future. Please help welcome Jessica, Amanda, and Dr. Obergfell as this new venture and the Fall semester begin at IPFW!
Nancy Mann Travels to South Korea and Scotland

Nancy Mann has spent much of the summer of 2010 on the road with presentations in Asia and Europe. In late May she gave guest presentations at Chunnam Techno College Department of Dental Hygiene and Kwangju Women’s University both in Kwangju, South Korea. This marked a return to her academic roots as both programs she presented to are offshoots of a dental hygiene program she co-founded 33 years ago in Kwangju. When it opened in 1977 it was the third program in South Korea and the first outside the capital city of Seoul. She also delivered the keynote address at the Korean Dental Hygiene Educator’s Association meeting in Seoul held at Seoul National University. Her topic was Clinical Competencies in Dental Hygiene Education.

In July Nancy attended the triennial symposium of the International Federation of Dental Hygiene held in Glasgow, Scotland. While there, Nancy presented a poster on phytochemicals and the relationship of anthocyanins on oral cancer. As a result of her presentation, she has been invited to publish in the November 2010 issue of Dental Health, the scientific journal of the British Society of Dental Hygiene and Therapy.

CONGRATULATIONS

To:....

Dr. Brenda Valliere for receiving the Beulah K Spencer Award for community service presented by the Alliance of the American Dental Association. She is receiving the award for her outstanding service to the community and the many leadership roles she has had. Brenda states "We do a lot of "health fairs" and educational programs in the school systems and even at places like Walmart or Target. " She is being presented the award at the national meeting of the Alliance in Arizona.

Tammy Toscos, Professor of Nursing, for successfully defending her dissertation proposal on Friday, April 6.

Mary Cooper, Professor of Dental Hygiene, for winning the IPFW 2010 Outstanding Teacher Award! Mary has over 30 years teaching experience and practicing dental hygiene. The selection committee found that Mary possessed the characteristics that the award was meant to recognize. "The purpose of the award is to honor a faculty member for outstanding teaching performance in all phases of university instruction. Professor Cooper demonstrated ability in communicating chosen material to students and stimulating student desire to master the material". She is being presented the award at the Fall 2010 Convocation in August.

College Establishes New Teaching Award

The College of Health and Human Services Innovations in Teaching Award was presented to Beth Kaskel, DNP, MS, CNE, RN, Associate Professor of Nursing at the May 2010 Student Success Celebration. This award was established by The College of Health and Human Services Faculty Affairs Committee in October, 2009. The College of Health and Human Services Innovations Award recognizes faculty who demonstrate innovation in teaching. Full time and part-time tenure-track or clinical instructional faculty who teach classes may be eligible for the award.

Professor Kaskel has been involved in transforming her mental health nursing course since coming to IPFW in 2006. In 2007, she began investigating the use of High Impact Teaching (HIT) methods and initiated an IRB project that was approved for a Scholarship of Teaching and Learning research project in 2008. Findings from her research indicated that utilization of HIT methods promote attainment of student learning outcomes and support long-term memory of concepts as three months and one year post graduation. Professor Kaskel has presented her findings at local, regional, and international conferences.

Other items or information you would like to see added to the hhsinfo folder on the “O” drive.

The Dean has also added a College Documents for Review course in Blackboard where items will be posted that faculty need to review. A notice will be sent when new items are posted. There will also be a discussion page attached to each notice for your comments. You will be able to review all other comments as well.

INFORMATION

Faculty, remember to check on the “O” drive, in the hhsinfo folder, then in the Faculty Enrichment and Resource folder for various presentation, research, etc., faculty opportunities. This information is also in Blackboard in the Enrichment and Opportunities course.

Also on the “O” drive in the hhsinfo folder are all of the college policies for your referral. There is also an HHS Calendar where most document due dates will be posted.

Please let the Dean know if there are
Our dental hygiene students have the opportunity to provide care for a diverse population during their educational experience at IPFW. One such opportunity is treating patients at Matthew 25 Health and Dental Clinic, a facility for low-income, uninsured residents of Allen County.

The number of patients seeking care at Matthew 25 has increased, making the clinic a vital community resource for a large population of unemployed adults. In turn, this growth has increased the need for more volunteers. Matthew 25 provides our students an opportunity to treat patients who would otherwise not be treated or have treatment delayed. In the Fall 2009 and Spring 2010 semesters alone, second year students treated 101 and 105 patients, respectively. Participation at Matthew 25 has helped meet the growing need within our community, while providing students patients to fulfill their clinic requirements. In addition, patients are being scheduled on a regular basis for the first time. Suzy Beard, patient education coordinator at Matthew 25, states, “In the 20 years I have been here, we have never been able to have a recall system implemented. Now, having the students here provides us an opportunity to place patients on 3 month, 6 month, or yearly recalls. At these appointments, patients receive a complete exam, radiographs, and patient education in addition to having their teeth cleaned.”

Without this experience at Matthew 25, many students would not be aware of the many needs individuals have in the Fort Wayne area. Their role becomes more important as they grow to understand the impact they have on the patients. Effie Miller, a graduating dental hygiene student, shares, “Matthew 25 provides a great service for the community. It is very rewarding to be able to motivate patients so they can take control of their own oral health. I am very proud to be part of the great work that is being done here.”

Due to the student involvement at Matthew 25, many become volunteers after they graduate and become licensed. The recent graduates continue to support the mission of the clinic. Suzy Beard adds, “When students return to volunteer after graduation, patients can be seen on their scheduled recall appointments. They (graduates) not only clean teeth, but reinforce education so patients learn how to take care of their teeth. As a result, the need for extractions has reduced since they (patients) are taught what causes tooth loss and learn how to prevent it with proper care.”

Our experience at Matthew 25 has been beneficial to all involved and we look forward to working with them in the future.

Dental Public Health Outreach Programs

As part of a course requirement in Dental Public Health with Professor Nancy Mann, students plan and develop programs for chosen target populations. Since the health care reform was a hot topic last fall and town hall meetings were taking place throughout our country, two groups decided to address the issues regarding the proposed health care bill. Their presentations exceeded the expectations of the requirement, so they were asked to present their projects at the Isaac Knapp Dental Hygienists’ Association (IKDHA) monthly meeting in March. The theme for the meeting was “Town Hall Meeting for Health Care Reform: Dental Implications.” One group consisted of Laura Angle, Karen Utterback, and Emily McCracken. The other student group consisted of Amanda Tussing, Kellie Armstrong, and Nicole Bauer. Both groups gave informative and well-researched presentations.
SOAR 2010 (Student orientation Advising and Registration)

As many of you are aware, SOAR is undergoing several changes this year. Adult admits, GED admits, and transfer students with fewer than 30 credit hours will now be required to attend SOAR. All Collegiate Connection students will be required to attend SOAR, regardless of the number of credit hours accumulated.

An online SOAR has been developed and is offered to students in specified zip code ranges. Students with circumstances that prevent them from attending the in person SOAR may also request an online option through Audrey Moore in Student Life. The online SOAR is set up as a “course” in Blackboard with the student’s advisor as “instructor.” The online SOAR is in modules that cover the same material a student would receive if attending SOAR in person. For example, information covered will include faculty expectations, options for funding college, and first year experience. The student answers questions after each module of the online orientation before moving on to the next module. When the student has successfully completed the online orientation, he or she is directed to contact his or her advisor for an advising and registration session.

2010 Tapestry Parkview Health Sciences Scholarships Awarded

Five students were honored as recipients of the 2010 Tapestry Parkview Health Sciences Scholarship. Students included: Kamalpreet Chera (Nursing), Stephanie Gondell (Radiography), Connie Herron (Graduate Nursing), Acacila King (Nursing), and Denise Wells (Human Services). The Tapestry scholarship awards varied in amount from $3,500 to $7,000, based upon each student’s enrollment as a part-time or full-time student. Students were evaluated on academic standards, commitment to high quality health care, demonstrated responsibility for their own actions and education, and strong involvement in community and professional activities. Awards were presented at the Allen County War Memorial Coliseum on Friday, April 23, 2010, as a highlight event at Tapestry: A Day for Women. Eligibility criteria for application included acceptance into a College of Health and Human Services program and a minimum GPA of 3.3. Thank you to the 2010 Tapestry Scholarship Committee for overseeing the process and selection of recipients:

Cheri Duncan, Radiography Department representative and Committee Chair
Sarah Beckman, Nursing Department representative
Mona Dewart, Tapestry Committee member
Amy Dimberio, Parkview representative
Cheryl Hine, CHHS Student Success Center representative
Linda Ruffalo, Executive Director of Development and Tapestry Committee member
Ruth Stone, Tapestry Project Manager

Lunch Talks

Three lunch talks were offered to students during the Spring 2010 semester. A total of 46 students attended the three lunch talks. Feedback has been very positive, including the following responses to the question, “What this presentation helpful?”:

Scholarships and Financial Aid – Denise Thieme, RN, BS, Student, and Vickie Dahl
“Yes, extremely beneficial on how to “dig” for scholarships.”
“Very much, I saw the possibility of getting scholarships much higher.”

Test Taking and Test Anxiety – Greg Anderson, CASA
“Yes, Greg is a great speaker. Involves group. Friendly and approachable. Uses personal stories – helpful.”

Everything I Wanted to Know About Stress Management I Learned From My Dog – Andrea Bales, Human Services
“It was very helpful because it was a good reminder on how to relieve stress by eating right, exercising and being your best self.”

Student Success Celebration

The Third Annual Student Success Celebration was held in Walb Student Union Ballroom, on Tuesday, April 20, 2010. Scholarship recipients in all CHHS departments were recognized for their outstanding achievements during the 2009-2010 academic year. University scholarship recipients and CHHS Student Organization officers were also recognized. It took the assistance of many people to make this event possible. We thank the Community Advisory Board for their support as well as the Student Success Celebration Committee for organizing the event. We thank the hospitality management and dental work study students for assisting with food service. Thank you also to Josh Vargus, former IPFW student, for providing music for the event, and to Wayne Williams and student, Kiowa Ackley, who created a video of CHHS students voicing their appreciation for awards received. The video is quite impressive and we encourage you to look for the video in the future on the CHHS website. According to Dean Finke, the sponsors were pleased with the event and are eager to continue their support of our students.

Education Corner

Those Pursuing Doctoral Education

Becky Jensen—Doctoral Candidate at Indiana University
Nila Reimer—Doctoral Candidate at Indiana University
Pat Eber—Course work at Capella University
Shirley Simpson—Course work at Indiana University
Wayne Williams—Course work at ChI S Califorma Institute of Integral Studies
Janette Neuman—Course work at Concordia University Wisconsin
Heather Krull—Course work at Ball State University
The Fall/Winter of 2009 and the Spring/Summer of 2010 have been a whirlwind of enrichment activities for NEI-AHEC staff and student participants. NEI-AHEC has served the student participants in the FWCS middle and high school system through our ASPIRE and SEARCH programs during the school year.

The summer of 2010 was a very busy one due to NEI-AHEC developing and participating in various healthcare career activities as well as academic enrichment through programs such as the HCEA (Health Career Education Academy) partnering with IPFW College of Health and Human Services Dental Department, Parkview Hospital, Ivy Tech, and the University of Saint Francis. NEI-AHEC developed a program for college students called MEDPOWER which is a pilot program for healthcare goal oriented college students preparing to take the MCAT exam. MATHICA is a pilot of a math enrichment program developed and implemented at Indian Village Elementary School that was developed by NEI-AHEC and ODMA (Office of Diversity and Multicultural Affairs) in order to engage elementary students with building their math skills in order to gain an academic advantage in terms of pursuing their academic goals in healthcare.

**College of Health and Human Services**

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A career in health, human services or hospitality holds many opportunities. We at IPFW are proud of our excellence in programs, students and faculty. We offer over 15 academic degree programs (AS, BS and Master degrees) and certificates. We facilitate the learning of our students through community collaboration, experiential stimulation and service learning. Our programs have a commitment to prepare graduates to meet the needs of the underserved.

**Mission Statement**

The mission of the College of Health and Human Services is to provide the highest quality education to future and current healthcare and hospitality practitioners by providing a learning environment that supports the development of culturally competent caring, compassionate, and accountable professionals. Our undergraduate and graduate programs prepare graduates who are dedicated to the autonomy, dignity, and diversity of the people they serve.

The College is committed to excellence in teaching, service and scholarship and to the elimination of health disparities in our community. Our graduates will value lifelong learning and have a professional work ethic based on professional standards and best practices. The College of Health and Human Services specifically identifies and addresses the ever-changing health and hospitality needs of the community served by Indiana University-Purdue University Fort Wayne (IPFW) through service, leadership and the development of knowledge.

**College Spotlight**

Nancy Kane Mann, Clinical Associate Professor of dental hygiene is originally from southwestern Virginia. She is the president of the Isaac Knapp Dental Hygienists’ Association and is a peer reviewer for Dimensions of Dental Hygiene. Highlights of her IPFW career include being named the Hygienist of the Year for Community Service by the Indiana Dental Hygienists’ Association in 2002 and being awarded the William J. Wrigley award by the American Dental Hygienists’ Association in 2006 for her work in tobacco cessation. She is a member of the Tobacco Intervention Initiative sub-committee of the ADHA for the 2009-2010 term.

In 1987 Nancy moved to Cincinnati where she worked for a periodontal practice for ten years and taught at Raymond Walters College, a division of the University of Cincinnati. Ten years later Nancy moved to Fort Wayne and joined the dental hygiene faculty at IPFW in 1998. Along with her teaching she completed her Master of Science degree at IPFW in 2000.

At IPFW Nancy teaches dental public health, community dental hygiene, clinical practice, introduction to periodontics with tobacco cessation, and transcultural healthcare. She is the president of the Isaac Knapp Dental Hygienists’ Association and is a peer reviewer for Dimensions of Dental Hygiene. Highlights of her IPFW career include being named the Hygienist of the Year for Community Service by the Indiana Dental Hygienists’ Association in 2002 and being awarded the William J. Wrigley award by the American Dental Hygienists’ Association in 2006 for her work in tobacco cessation. She is a member of the Tobacco Intervention Initiative sub-committee of the ADHA for the 2009-2010 term.

Nancy lives in Fort Wayne with her husband Jeff. Her sons Robert and David serve as youth pastors in Fort Wayne and Minnesota respectively.