Academic & Support Services

IPFW is committed to your academic and personal success. In addition to working with your academic advisor, take advantage of the many support systems the University offers to help you succeed.

21st Century Scholars provides support to 21st Century Scholars by promoting persistence, on time completion and acclimation through peer support and enrichment workshops. Visit Scholar Track 2.0 self-service website to track and verify state financial aid awards, including the 21st Century Scholarship, the Frank O'Bannon Grant and the National Guard Supplemental Grant.

| Wall Union 120 | 260-481-6438 | ipfw.edu/21st-century |

Admissions recruits and admits all new students to IPFW.

| Wall Union 121 | 260-481-6812 | ipfw.edu/admissions OR ask@ipfw.edu |

Bookstore, Follett's IPFW offers one-stop shopping, easy online ordering for in-store pick-up or home delivery and plenty of IPFW apparel and Mastodon gear to get into school spirit.

| Wall Union 1st Floor | 260-481-0390 | ipfwshop.com |

Bursar sends official billing notification via email and provides in-person, phone and electronic customer service for student accounts. Accepts payment online, in-person, by telephone via U.S. mail, or at the night drop-box (KT G57). Student account information is available at my.ipfw.edu on the "Billing & Financial Aid" tab.

| Kettler Hall G57 | 260-481-6824 | ipfw.edu/bursar OR bursar@ipfw.edu |

Campus Safety issues Mastodon ID Cards, which requires a U.S. government-issued photo ID and student ID#. Distributes campus keys and manages rental/fleet vehicles, vending machine refunds and faxes.

| Wall Union 127 (1st floor lobby) | 260-481-6611 | ipfw.edu/safety OR mes@ipfw.edu |

Career Services can help students choose a major, explore careers, and learn about resumes, cover letters, mock interviews and JobZone: plus, there are career assessments to assist students selecting career paths and majors.

| Kettler Hall 109 | 260-481-0899 | ipfw.edu/career |

Center for Women & Returning Adults (CWRA) coordinates programs, seminars and workshops aimed at non-traditional students, including Students with Families, Being First, the Sexual Assault Prevention Project, Safe Zone at IPFW and Safe Zone for Students. Provides individual appointments for advising and referral.

| Wall Union 120 | 260-481-6029 | ipfw.edu/cwra |

Centers for Academic Success and Achievement (CASA) offers peer-based learning assistance for many classes. Services include tutoring (walk-in and by appointment), the Writing Center, and math testing. Visit tutortrac.ipfw.edu to schedule your appointment. Ask about becoming a tutor (call 260-481-5419!)

| Kettler Hall G19 | 260-481-5423 | ipfw.edu/casa |

- Math & Science Tutoring  KT G19  260-481-5423
- Math Testing Center  KT G18  260-481-5722
- ILCS Language Lab  LA 258
- Writing Center  LB 2nd Floor  260-481-5740

Clinic, Center for Healthy Living meets your healthcare needs and complements the services of a student’s primary healthcare provider.

| Wall Union 234 | 260-481-5748 | ipfw.edu/clinic |

Dean of Students offers support services through the CARE (Communicate, Assess, Refer, Educate) model to improve the quality of student experience. Services include, but are not limited to, conflict resolution, intervention, education, and facilitation.

| Wall Union 111 | 260-481-6601 | ipfw.edu/dean |

Enrollment Services Center serves as the starting point for all Financial Aid & Registrar questions on campus

| Kettler Lobby Desk |

Financial Aid serves as essential source for calculating eligibility for scholarships, grants & loans. Evaluates Satisfactory Academic Progress for future financial aid eligibility. Point of contact when considering withdrawing from course(s). Assists students in locating funds for college costs.

| Kettler Hall 101 | 260-481-6820 | ipfw.edu/financial-aid OR finaid@ipfw.edu |

Created: 05/2017
International Education serves as the international admissions office and provides services to prospective and current international students, and administers study abroad and international exchange programs. Provides H-1B and J-1 visa processing for international faculty and staff.
| Wall Union 145 | 260-481-6034 | ipfw.edu/international-education OR iss@ipfw.edu

IT Services Helpdesk provides network account support, including password resets and account troubleshooting, as well as Blackboard assistance.
| Kettler Hall 266 | 260-481-6030 | ipfw.edu/its OR helpdesk@ipfw.edu

Military Student Services (MSS) certifies the actual enrollment, tuition and fees of veterans and eligible dependents who are able to receive VA educational benefits. Reports changes in enrollment to Veteran Affairs, and works with the Bursar to manage the funds paid to the university and the student.
| Kettler Hall 110N | 260-481-0517 | ipfw.edu/military

Office of Diversity and Multicultural Affairs (ODMA) provides one-to-one and group academic and social support to at-risk students, including first generation, Perkins-eligible, nontraditional, LGBTQ, or students of color. Develops cultural, social, and political programs in collaboration with faculty and community partners.
| Wall Union 118 | 260-481-6608 | ipfw.edu/odma

Registrar administers, coordinates and conducts registration and related procedures and publishes the Undergraduate Bulletin, Graduate Bulletin and Schedule of Classes. Processes degrees for graduation and provides official and unofficial (IU and Purdue) transcript services. Apply for graduation to initiate your graduation audit: ipfw.edu/graduation
| Kettler Hall 101 | 260-481-6815 | ipfw.edu/registrar OR registrar@ipfw.edu

Services for Students with Disabilities (SSD) determines and provides accommodations and services to students with disabilities. This support also includes temporary disabilities. Administers CARE Team for students in crisis.
| Wall Union 113 | 260-481-6658 | ipfw.edu/ssd | CARE Team Referral: ipfw.edu/offices/dean/care-team

Student Assistance Program (SAP) offers free and confidential short-term group, individual, and couples counseling to all currently enrolled IPFW students.
| Wall Union 111 | 1-800-721-8809 | ipfw.edu/counseling

Student Housing provides furnished apartment-style units with fully equipped kitchens for students. Private bedrooms are individually keyed and set up with high-speed Internet/cable. Amenities include 24-hour computer labs, community lounge, fitness room and laundry facilities.
| 4010 W. Housing Drive, Fort Wayne, IN 46815 | 260-481-4180 | ipfw.edu/housing OR housing@ipfw.edu

Student Life and Leadership offers leadership development, training and retreats, and recognizes and trains student organizations. Facilitates intramural sports and fitness programs, community service projects, and creates and authorizes the co-curricular transcript. Supervises the campus posting policy.
| Wall Union 210 | 260-481-6609 | ipfw.edu/student-life OR stlinfo@ipfw.edu

Student Success & Transitions (SST) fosters personal development and informed decision making for many students by encouraging students to explore, evaluate, and identify their academic and career goals. Advises students who are deciding on a major, conditional students, and guest students. Facilitates transfer process and evaluates transfer credit.
| Kettler Hall 112 | 260-481-0404 | ipfw.edu/success

Testing Services administers the following tests/assessments: math, English, reading, foreign language and BUS K200 placements, LSAT, SAT, MAT and CLEP, Indiana Core Assessment Skills, ProV Certification Exams, Myers Briggs and Strong Interest Inventory career assessments. Also a proctor site for IPFW and other distance learning courses.
| Kettler Hall 292 | 260-481-6600 | ipfw.edu/testing OR proctor@ipfw.edu

The Learning Commons brings together Writing Center, Library, and Honors Center, a Studio M annex and IT consultants at one service point. Space for study and collaboration with reserve-able group study rooms, study tables with projection screens, laptop and iPad check-out and appointments with Writing Center consultants and tutors.
| Helmke Library 2nd Floor | 260-481-6109 | ipfw.edu/learning-commons/

TRIO serves first-generation, income-eligible and/or students with disabilities with specialized workshops, financial literacy, peer connections and other individualized assistance in order to navigate college processes successfully.
| Kettler Hall 225 | 260-481-0220 | ipfw.edu/trio-sss

University Police provides parking permits, escorts, bicycle registrations and parking/emergency information.
| Support Services Building | Emergencies: 9-1-1 | 260-481-6827 | ipfw.edu/police

Walter E. Helmke Library offers student support for research and writing through databases and online and print collections listed on helpful Topic Guides (http://guides.library.ipfw.edu/home). Librarians are available for consultation online or by walk-ins or appointment.
| Helmke Library | 260-481-6505 | library.ipfw.edu OR http://guides.library.ipfw.edu/askalibrarian